Course Title	Marketing			
Course Code	IMKTG-391			
Course Type	Required			
Level	1 st Cycle			
Year / Semester	Third/Fall			
Teacher's Name	Charalambos Tapakis			
ECTS	6 Lectures / v	veek 13	Laboratories / week	0
Course Purpose and Objectives Learning Outcomes	The course aims to provide students with a comprehensive coverage of marketing-related topics. Significant emphasis is placed on the elements of the Marketing mix. Upon completion of the course the student should be able to address the issues that are considering Marketing programming and strategy and have control over all important areas of knowledge about Marketing Theory and Practice. After completion of the course students are expected to be able to: Analyze the exciting world of modern marketing (Students will have the opportunity to understand that marketing is part of their everyday life and that Marketing applies in most of the social activities of a person, directly or indirectly). To create value and profitable customer relationships through the theory, techniques and MCA tools. Understand and analyze the Marketing Environment. (Students will be asked to identify the environmental and social problems of today's world and to record the role of Marketing in minimizing these problems). Explain the role of Marketing in Strategic Planning (Students will learn the steps of the strategic planning process and the need to develop marketing mix based on the needs and desires of potential customers). Explore ways to understand consumers' purchases and behavior (Students should be aware of the factors that influence consumers' behavior and identify the role that each consumers has in the decision-making process. Analyze in depth all four elements of marketing mix.			
Prerequisites	• Prepare a compar	Required	n or the brand of their None	cnoice.
Course Content	 The concept and philosophy of Marketing and historical evolution of Marketing. Strategic Marketing Planning: Concept, Process, Portfolio Analysis. Marketing Environment: Microenvironment & Macroenvironment Analysis. 			

Teaching Methodology	 Consumer behavior: Standards, factors, types and process. Marketing Information and Research: Concept, Process, Types, Primary and Secondary Elements, Initial Data Collection Methods, Tools, Sampling and Planning. Marketing Mix Variables (product): product definitions, classifications and decisions, branding, new product development process, product life cycle, service Marketing. Marketing Mix Variables (price): Internal and external factors that impact on pricing decisions, pricing approaches, various pricing strategies. Marketing Mix Variables (Position): Management and Marketing nature of channel distribution, channel behavior and organization, channel design, logistics, and natural distribution. Marketing Mix Variables (Promotion): The concept of integrated marketing communications, IMC process and strategy, IMC mix, advertising, direct marketing, sales promotion, personal sale, PR. Ethical and Social Responsibility. E-marketing. International Marketing. 		
Bibliography	 Required: Εισαγωγή στο Μάρκετινγκ (τελευταία έκδοση), Μάλλιαρης Π. Εκδ. Σταμούλη Α.Ε. Στρατηγική Διοίκηση Επωνύμου Προϊόντος – τόμος Α (τελευταία έκδοση), Πανηγυράκης Γ. Εκδ. Σταμούλη Α.Ε. Στρατηγική Διοίκηση Επωνύμου Προϊόντος – τόμος Β (τελευταία έκδοση), Πανηγυράκης Γ. Εκδ. Σταμούλη Α.Ε. Suggested: Μαrketing εστιατορίου Συγγραφέας: Πρωτοπαπαδάκης Ιωάννης Ν. Σταμούλη Α.Ε. (τελευταία έκδοση). Κotler, Wong, Saunders and Armstrong: Principles of Marketing, 4th European Edition, Prentice Hall 2005, ISBN 0-273-68456-6. 		
Assessment	Individual Assignment, Group Assignment- presentation, Final exam		
Language	Greek		