

QUALITY POLICY

INTERCOLLEGE is committed to providing educational programs in the fields of Maritime Sciences and Aesthetics.

This objective is closely linked to:

- The provision of services in accordance with customer requirements, as well as the applicable laws and regulations of Cyprus and the European Union.
- The full understanding and satisfaction of its customers' needs and expectations.

To achieve the above, the College Management:

- Has adopted a Quality Management System (QMS) in accordance with the International Standard ISO 9001, which is implemented across all activities that affect the quality of its services and customer satisfaction.
- Continuously reviews and improves the characteristics of its services, as well as the effectiveness of its processes and, consequently, the entire QMS.
- Sets measurable quality objectives, which are evaluated within the framework of QMS review.
- Provides the necessary human and other resources for the smooth, efficient, and effective operation of the QMS.
- Aims to develop long-term and strong relationships with reliable, quality-oriented, technologically advanced, and conscientious providers and partners.
- Invests in the continuous training, updating, and education of the College's staff.
- Identifies, evaluates, and addresses risks and opportunities arising from the external and internal environment.

The continuous effort to improve services, QMS processes, and customer satisfaction constitutes a primary concern of the College and a guiding philosophy for every member of its staff.

Director:



Date: 23 September 2025